

## KNOWLEDGE E

# E-RESOURCES & DIGITAL LIBRARY SOLUTIONS

## **E- RESOURCES**

Knowledge E represents a wide array of the world's top scientific publishers and solutions' providers and is uniquely positioned to support institutions with their information resource needs. Regardless of the requirements, or the size of your budget, we can help you identify top tier collections and solutions suited for your institution's specific needs. Knowledge E goes beyond pairing content recommendations to budgets; we leverage real-world expertise to help meet your institution's information and learning needs.

### WHO WE WORK WITH:

#### **Academic institutions:**



We help all academic institutions build powerful and dynamic scholarly experiences. Access publications from world-class publishers, capture data to identify collaboration opportunities and measure the quality and impact of your institution's research projects. Empower your institution's library users, research office and the top management with the needed information that supports their research inquiries and strategic decision making.

#### We provide solutions for:

• Universities • Consortiums • Research centres

#### The healthcare sector:



Our mission is to help all healthcare professionals make better evidence-based clinical decisions. Health executives, nurses, physicians, and pharmacists will be equipped with powerful clinical decision support solutions, shared decision-making resources, and peer-reviewed medical research information from the top-tier medical publishers.

#### We provide solutions for:

• Hospitals • Medical centres • Medical cities

#### **Government bodies:**



We help governing bodies develop and strengthen knowledge economies. Knowledge E builds carefully curated collections and solutions that support the role of government in promoting research and development activities, personal and professional employee training and integrating higher education with industry and public policy to increase economic growth and achieve sustainable development goals.

#### We provide solutions for:

• Ministries • Research Funding bodies • Government authorities

#### **Corporates:**



We are committed to helping organisations unlock their biggest innovations and cost optimisation ambitions. We provide corporates with different solutions; from empowering employees with the latest personal and professional training platforms to supporting research and development professionals with powerful tools and analytics resources to invent and commercialise ideas and products.

#### We provide solutions for the following industries:

- Oil & gas
- BioTech

Pharma

- Chemicals & materials
- Engineering
- Education & research

#### Schools K-12:



We help source world class K12 teaching and learning resources for educators and students. Our aim is to help all schools create and maintain an environment that engages students and promotes a high level of academic success.

#### We provide schools and ministries of education with:

Engaging platforms

- Digital resources
- Professional development for teachers
- Curriculum consultancy services

• Other bespoke solutions

## TYPES OF CONTENT

Content is often a tool that professionals can use to facilitate research, develop expertise, and increase efficiency. We offer content that is designed to promote knowledge in actionable, comprehensive ways and create collections that directly enable an institution's professional progress.

#### **Journal collections**

Top academic journal collections across leading publishers.

#### **Research management**

Tools that support strategic decision-making so that research can flourish, societies can advance, and economies can grow.

#### e-Book collections

Flexible access models, extensive multidisciplinary content and more.

#### **Workflow solutions**

Help scientists gain actionable insights that lead to innovation, while saving time and money.

#### **Online databases**

Curated to meet the growing demands of scholarly research.

## WORLD-CLASS PUBLISHERS AND CONTENT PROVIDERS

With the help of KnE e-resource services, institutions will be able to develop impactful collections across all disciplines to cater to the scholarly needs of researchers and professionals. To do so, we collaborate with world-class publishers and content providers like:

























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## KNOWLEDGE E DIGITAL LIBRARY

Our digital library services are designed to facilitate access to academic resources while offering institutions insight into user behaviour and the ability to evaluate return on investment. We provide more than just access to content; our expert team also facilitates training and awareness sessions and provides technical support every step of the way.

To request a demo, reach out to us!

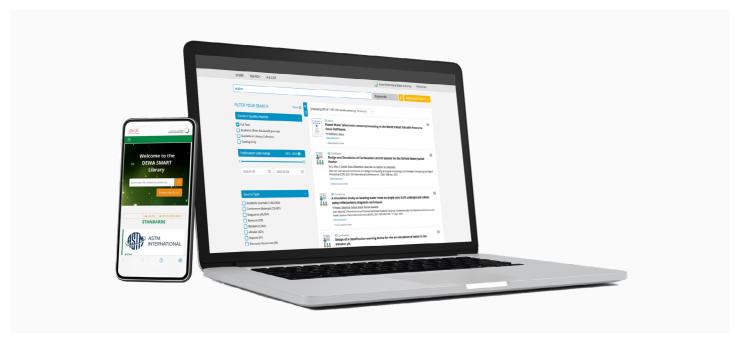
Find out more



## **DIGITAL LIBRARY SERVICES**

#### 1. Customised library portal

Multi-lingual, responsive user interface



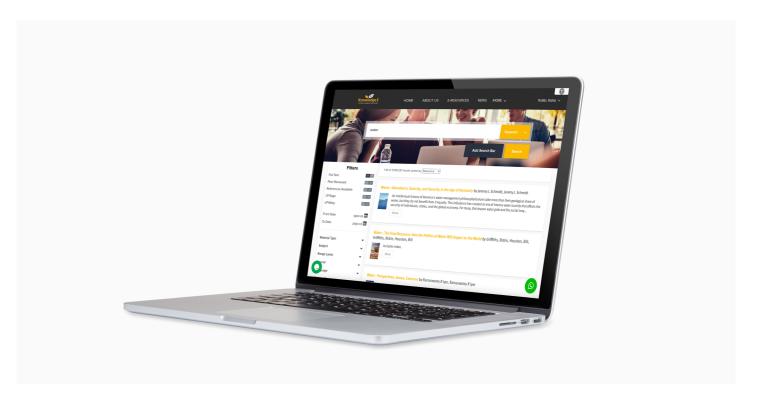
KnE's digital library solution aims to remove frustration from research by building an intuitive interface in strong collaboration with researchers, institutions, and publishers so that all users enjoy a seamless user experience.

Main features and functionality:

- Access to all resources from one search bar
- User-friendly navigation short click paths and an intuitive design
- Curated home page with featured content, your organisation's news, list of resources, and helpdesk contact options

#### 2. Centralised discovery service and authentication

One all-inclusive platform



Since many e-resources are locked behind paywalls, Knowledge E ensures that user authentication works seamlessly. Users only need to log in with their username and password to the digital library to access the different e-resources and download material included in the institution's subscriptions.

Knowledge E also facilitates searches within Open Access (OA) content making these resources available through a discovery service integrated within a single platform. Search results are filtered according to time, publisher, subject or category, geographic area, and other advanced search features.

Like the institution's Library Catalogue and the Institutional Repository, internal electronic library resources can also be indexed and automatically updated through our Digital Library discovery service. Lastly, Knowledge E offers support and maintenance to ensure that the institution's current subscriptions, trials, desired open access content, and library catalogue are continuously and correctly available through the discovery search.

#### 3. Admin interface and advanced analytics

Full control and usage reports



Our admin interface is designed to bring you actionable insights on how members of your organisation are using your library of resources, through COUNTER statistics and user behaviour analytics allowing you to:

- Manage users (add, edit or delete users)
- Review user activity (overall, per division, and per user)
- Monitor time spent on research
- Check number of papers read per year
- Utilise your SUSHI credentials
- Stay informed on user satisfaction and wishes



## WHY CHOOSE US?

2 2 9+ years of 2 2 experience

Extensive understanding of clients' and partners' needs across the region.



Insight reports

Annual reports designed to bring you actionable insights on how your organisation is using your library of resources.



Continuous support

Collection development, funding, research, and technical support.



Client excellence

90% of participants are satisfied / very satisfied with Knowledge E, and 94% would recommend Knowledge E to others.



User engagement

Library promotion campaigns to active users.

## **OUR CLIENTS**

















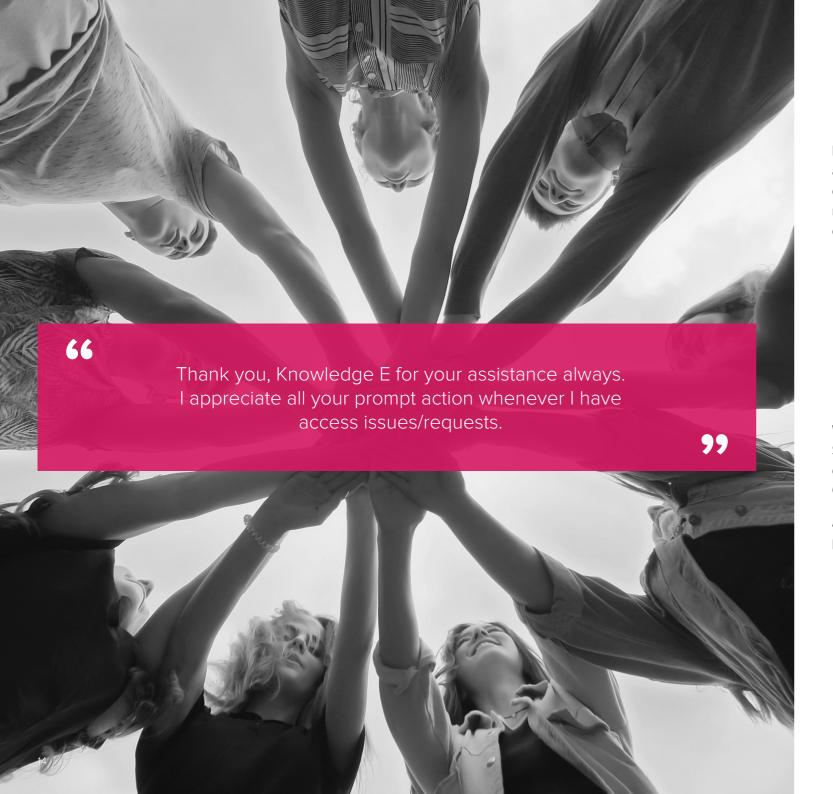








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## **ABOUT KNOWLEDGE E**

In a world that's moving faster than ever, the availability, quality, and pursuit of knowledge is fundamental for advancement. Knowledge E helps institutions advance the quality of their research; move towards teaching excellence; upgrade library technology, services, and practices; advance scholarship through journal publication, management, and training; and works towards barrier-free scholarly discovery. In other words, working with higher education institutions, publishers, and scholars to solve our society's most important challenges.

## **MEET THE TEAM**

When working with Knowledge E, all your institution's needs will be handled by the KnE e-Resources & Digital Library Solutions team. We invest in the skills and training of our people. Our team of account managers are experts in the e-resource collections available across the region. They're here to help you identify the right fit for your institution. Our client excellence team will be available throughout your journey with us to ensure it's seamless from the start.

At KnE we believe that being a part of the Knowledge E family means becoming part of something bigger: inspiring positive change in the world while shaping the future of the global knowledge economy.

## **CONTACT US TODAY TO GET STARTED!**

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