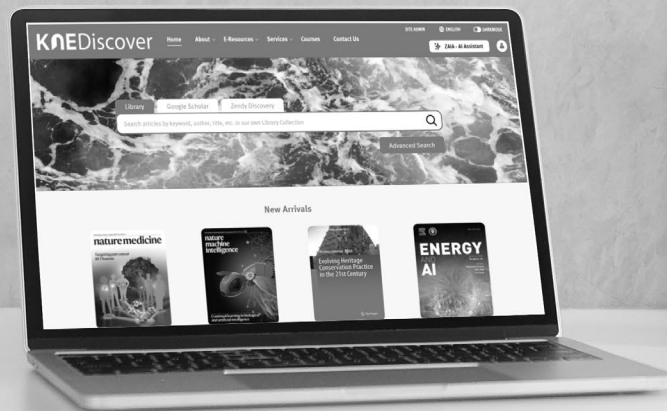


**KNE**  
Discover



**Knowledge E**

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**E-RESOURCES & LIBRARY  
TECHNOLOGY SOLUTIONS**

# e-Resources

Your institution's scholarly resource needs are unique—and so are the solutions that can address them. At Knowledge E, we understand that every requirement, demands careful consideration and expert guidance. Whether you're navigating a limited budget or seeking cutting-edge collections, we are committed to identifying the ideal solutions for you.

We don't simply match content to budgets; we provide strategic, data-driven insights, ensuring that every recommendation is thoughtfully aligned with your institution's long-term goals and its evolving learning needs. Access top-tier scientific publishers and content providers with us, and ensure you always have the most optimal and sustainable knowledge solutions available.

## Who we partner with:

### Academic Institutions: Universities, Consortiums, Research Centres



We help all academic institutions build powerful and dynamic scholarly experiences. Access publications from world-class publishers, capture data to identify collaboration opportunities and measure the quality and impact of your institution's research projects. Empower your institution's library users, research office and the top management with the needed information that supports their research inquiries and strategic decision making.

### The Healthcare Sector: Hospitals, Medical Centres, Medical Cities



Our mission is to help all healthcare professionals make better evidence-based clinical decisions. Health executives, nurses, physicians, and pharmacists will be equipped with powerful clinical decision support solutions, shared decision-making resources, and peer-reviewed medical research information from the top-tier medical publishers.

### Government Bodies: • Ministries • Research Funding Bodies • Government Authorities



We help governing bodies develop and strengthen knowledge economies. Knowledge E builds carefully curated collections and solutions that support the role of government in promoting research and development activities, personal and professional employee training and integrating higher education with industry and public policy to increase economic growth and achieve sustainable development goals.

### Corporates: Oil & gas, Pharma, Engineering, BioTech



We are committed to helping organisations unlock their biggest innovations and cost optimisation ambitions. We provide corporates with different solutions; from empowering employees with the latest personal and professional training platforms to supporting research and development professionals with powerful tools and analytics resources to invent and commercialise ideas and products.

### Schools K-12: Private Schools and Ministries of Education



We help source world class K12 teaching and learning resources for educators and students. Our aim is to help all schools create and maintain an environment that engages students and promotes a high level of academic success.

#### We provide schools and ministries of education with:

- Engaging platforms
- Professional development for teachers
- Other bespoke solutions
- e-Resources
- Curriculum consultancy services

## Types of content

Content is often a tool that professionals can use to facilitate research, develop expertise, and increase efficiency. We offer content that is designed to promote knowledge in actionable, comprehensive ways and create collections that directly enable an institution's professional progress.

### Journal collections

Top academic journal collections across leading publishers.

### e-Book collections

Flexible access models, extensive multidisciplinary content and more.

### Research management

Tools that support strategic decision-making so that research can flourish, societies can advance, and economies can grow.

### Workflow solutions

Help scientists gain actionable insights that lead to innovation, while saving time and money.

### Online databases

Curated to meet the growing demands of scholarly research.

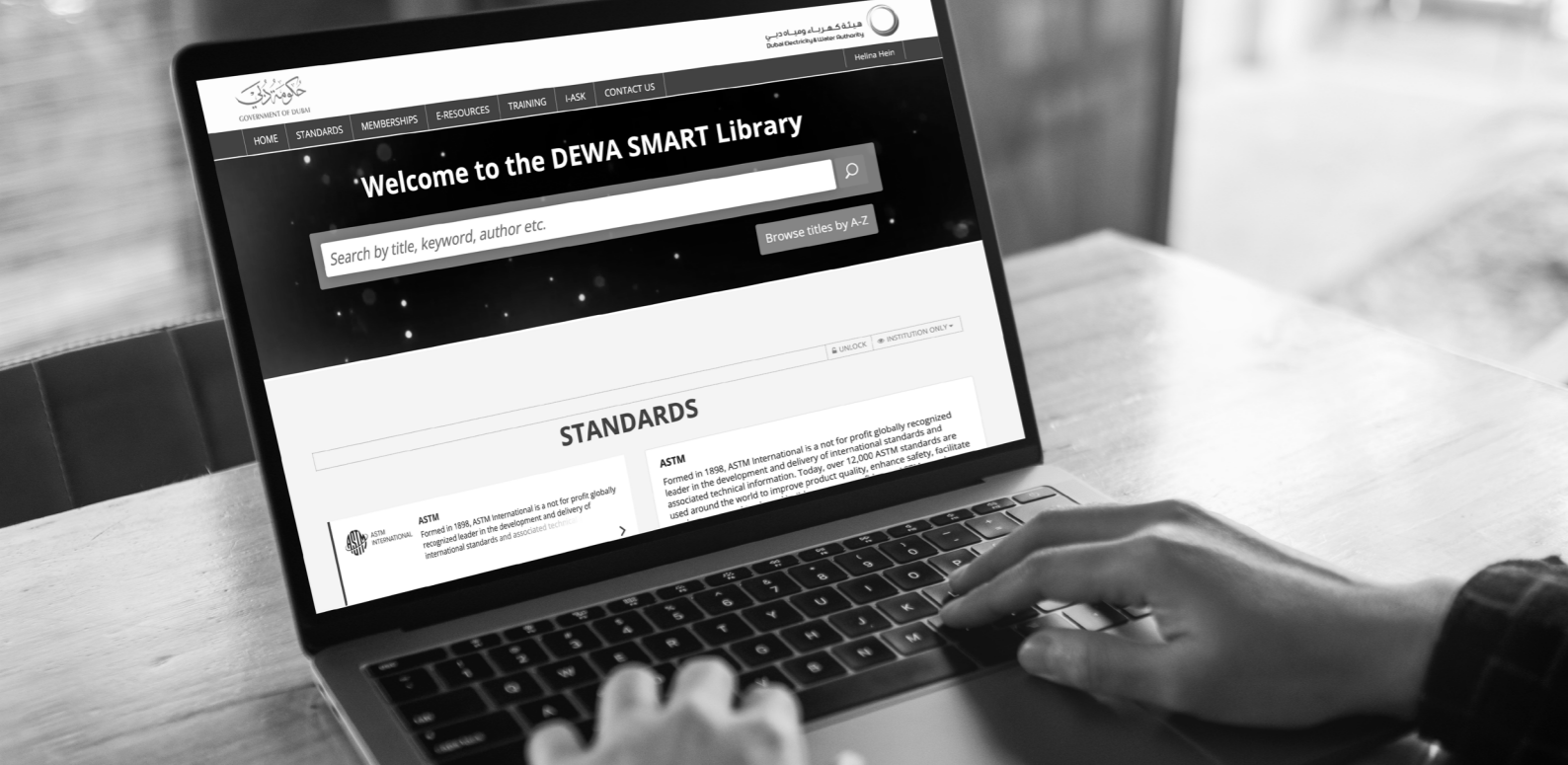
### Medical databases

Premium, real-time medical databases delivering vital insights for diagnosis, treatment, and care.

## World-Class publishers and content providers

With the help of KnE e-resource services, institutions will be able to develop impactful collections across all disciplines to cater to the scholarly needs of researchers and professionals. To do so, we collaborate with world-class publishers and content providers like:





## KnE Discover

### Providing the Perfect Portal for Imparting Knowledge

Enable effortless access and improved discoverability to an extensive range of research collections for your institution through KnE Discover's intuitive digital library. The library's functionality was designed to maximise the use of your collections, ensuring that users can easily and fully engage with the resources they need.

Our solution provides a seamless user experience by empowering individuals to easily search for and retrieve valuable, informative content. Fully customise a library portal that aligns with your institution's brand and needs, license the right collections of e-resources, and offer your students, staff, and faculty an optimal virtual library experience.

## Library Technology Services



### 1. User-friendly Library with Single Sign-On

*One all-inclusive platform*

Single Sign-On (SSO) centralises access to the institution's multiple research collections with a single login. By simplifying access, reducing logins, and centralising user access management, SSO increases library security, improves user experience, boosts productivity, ensures compliance, reduces IT workload, and makes it easier to connect with other research tools, so institutions can scale up library functionality.



### 2. Customised Library Portal

*Intuitive, responsive user interface*

KnE's digital library portals are fully customisable, capturing every institution's unique brand identity and ensuring a consistent design that provides a smooth experience for users across platforms. Developed in collaboration with researchers, institutions, and publishers, each portal prioritises a user-centric, intuitive interface for improved accessibility, functionality, and efficiency.

- Featured Content
- Announcements, News and Updates section
- Resource Catalogue
- Contact Helpdesk
- Light/Dark Themes
- FAQ section



### 3. Expansive Access to Digital Resources

*Countless resources for discovery*

In addition to the institution’s collections, Knowledge E also facilitates the discovery of multiple content types like Open Access (OA) publications and Google Scholar content. By integrating diverse content types from various sources via tabbed search, it provides users with access to a broader range of perspectives while allowing them to filter results by date, publisher, subject, geography, and more.



### 4. Advanced Analytics and Admin Interface

*Data and Control for an Optimised Workflow*

While users effortlessly explore a wide range of resources, administrators benefit from a consolidated dashboard to manage users and analyse patterns in user activity, optimising both research and administrative workflows. Admins are also easily able to index and automatically update internal digital library resources from their accounts.

Our admin interface is designed to bring you actionable insights on how members of your organisation are using your library of resources, through COUNTER statistics and user behaviour analytics allowing you to:

- Manage users (creation, access, etc)
- Generate customised reports that analyse user activity and publication stats
- Make informed decisions on which resources to subscribe
- Utilise SUSHI credentials
- Stay informed on user satisfaction and wishes



### 5. ZAIA – AI Assistant

*Smart Support for Comprehensive Research Publications*

ZAIA is an AI assistant designed to support researchers by connecting them to relevant academic resources, aiding them to draft various sections of their publications, providing citations, reference information, and suggestions for further reading. ZAIA can support the formulation of research inquiries, refine methodology, and interpret findings, making the entire research cycle more efficient and less overwhelming.



### 6. Workflow Management

*Simplifying Administrative Operations*

Our libraries connect users with librarians and admins, allowing them to track requests and activities through tools like Room Reservation, Live Chat, and WhatsApp Chat.



### 7. Security & Hosting

*Robust and Reliable Protection for Your Data*

Benefit from multiple layers of security and a robust hosting service for uninterrupted access through AWS. Our security measures protect your data, while our reliable hosting guarantees minimal latency, ensuring that your resources are always available when you need them.



### 8. Support and Maintenance

*Ensuring Seamless Access, Security, and Integration*

Your digital library’s success is our mission, and we provide continuous support to ensure smooth operations. Our team also maintains robust backup and disaster recovery processes to safeguard your data. Our daily backups protect your data, enabling your library to remain accessible even during unforeseen events.

# Why choose us?



**9+ years of experience**

Extensive understanding of clients' and partners' needs across the region.



**Insight reports**

Annual reports designed to bring you actionable insights on how your organisation is using your library of resources.



**User engagement**

Library promotion campaigns to active users.




**Continuous support**

Collection development, funding, research, and technical support.



**Client excellence**

90% of participants are satisfied / very satisfied with Knowledge E, and 94% would recommend Knowledge E to others.



**Robust Industry Relationships**

We leverage a vast network of industry partnerships, including top-tier publishers, to offer integrated solutions under one platform.

# Our clients



**Contact us today to get started!**

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☎ +971 4 422 7043

🌐 [knowledgee.com/library-technology/](https://knowledgee.com/library-technology/)



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